



BATAAN PENINSULA STATE UNIVERSITY

OFFICE OF THE UNIVERSITY PRESIDENT

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PRES.CERTIFICATION.2024.1141.02.NFC

Annex "C" Zero Backlog Certification

ZERO BACKLOG CERTIFICATION

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2008, and for Other Purposes

I, **RUBY B. SANTOS-MATIBAG, Ed.D.**, Filipino, of legal age, **UNIVERSITY PRESIDENT**, of the **BATAAN PENINSULA STATE UNIVERSITY**, the person responsible and accountable in ensuring compliance with Section 1, Rule VI of the IRR of R.A. 11032, the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

1. The **BATAAN PENINSULA STATE UNIVERSITY**, including its **SIX (6) CAMPUSES** adhere to the responsibility to render fast, efficient, convenient, reliable service
2. The government offices enumerated herein does not have unacted upon/pending transaction exceeding the prescribed processing time as indicated on the Citizen's Charter
3. All the services/transactions are processed within the prescribed processing time set under R.A. 11032, except on the case of 8888 Citizens' Complaint Center (8888 CCC) referred transactions which include one (1) transaction resolved beyond the seventy two (72) hours period.

This certification is being issued to attest to the fact that the agency has no backlog transactions for the covered the period.

IN WITNESS THEREOF, I have hereunto set my hand this 6th of March, 2024 in the City of Balanga, Bataan, Philippines.


RUBY B. SANTOS- MATIBAG, Ed.D.
University President

BATAAN PENINSULA STATE UNIVERSITY

Our Vision

An inclusive and sustainable University recognized for its global and academic excellence by 2030

Our Mission

To develop innovative leaders and empowered communities by delivering transformative instruction, research, extension and production through Change Drivers and responsive policies