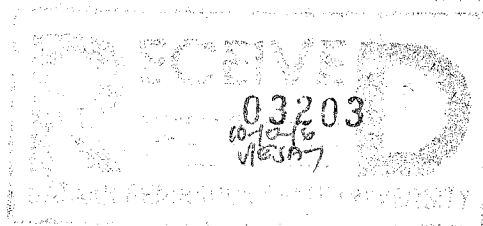


CERTIFICATION OF COMPLIANCE

(Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefore)


I, **Dr. GREGORIO J. RODIS**, Filipino, of legal age, **UNIVERSITY PRESIDENT** of the **BATAAN PENINSULA STATE UNIVERSITY - MAIN CAMPUS**, located at **BATAAN PROVINCIAL CAPITOL COMPOUND, TENEJERO, CITY OF BALANGA, BATAAN**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify that the **BATAAN PENINSULA STATE UNIVERSITY - MAIN CAMPUS** has already addressed the following deficiencies identified during the Citizen's Charter validation conducted on **September 28, 2016** by the **CIVIL SERVICE COMMISSION - BATAAN FIELD OFFICE**.

1. The Vision and Mission Statement of BPSU located at the entrance of the Main Campus is clearly visible by incoming students, employees and visitors. Its presentation has been improved so as to be easily read and seen by the clients. The Citizen's Charter in all frontline service offices (Admission, Registrar, Cashier, Library) has been replaced and improved.
2. The Citizen's Charters basic features/contents have been included in the text/print of the billboard/tarpaulin.
3. A procedure for filing complaints and feedback mechanism form is placed near or beside the Public Assistance and Complaint Desk (PACD).
4. A Citizen's Charter published as an information material (e.g. booklet, brochure, leaflets) is available and a downloadable copy is included in the BPSU website (www.bpsu.edu.ph).
5. Posters on Ant-Fixer, No Noon Break, Contact Center ng Bayan and No Smoking are clearly visible in the main entrance gate and frontline service offices of BPSU.
6. A Courtesy Lane/Area with corresponding signage is established for the elderly, differently abled persons and pregnant women at the Admission Office, Office of the Registrar and Cashier's Office.
7. A Public Assistance and Complaints Desk (PACD) is installed at the main entrance gate of BPSU and is manned by a PACD Officer on a regular basis.
8. Finally, all frontline service officers are wearing clearly visible ID/nameplates for proper identification.



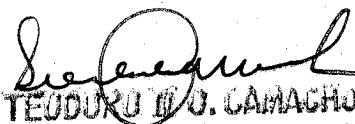
This certification is being issued to attest the truth and accuracy of all information contained herein based on available records and information that can be verified with the BATAAN PENINSULA STATE UNIVERSITY - MAIN CAMPUS.

IN WITNESS HEREOF, I hereunto set my hand this 30th day of September, 2016 in the City of Balanga, Bataan, Philippines.


GREGORIO J. RODIS, Ph.D.
University President

SUBSCRIBED AND SWORN to before me this 03 day of OCT 03 2016, 2016
at BALANGA CITY, BATAAN, Philippines, affiant exhibited to me his Community Tax Certificate
(CTC Number: _____) issued on _____ at _____.

Doc. No. 1469
Series of 31
Fee Paid 427
O.R. No. 2016


ATTY. TEODORO D. CAMACHO
NOTARIAL COMM. EXPIRES DEC. 31, 2016
BP LIFETIME MEMBERSHIP NO. 03460
PTR NO. 3005371 DEC. 11, 2015
ROLL OF ATTORNY NO. 22568
NOTARIAL COMMISSION NO. 227-11